

E-D1345A-10-0394  
E-D1345A-12-0290  
E-D1933A-12-0296  
E-D4264A-12-0297

ORIGINAL



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ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2013 - 110722

Date: 5/21/2013

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Steve

Weinstein

Account Name:

Steve Weinstein

Home:

Street:

Work: (000) 000-0000

City:

Surprise

CBR:

State:

AZ

Zip: 85387

is:

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone:

Nature of Complaint:

From: steve weinstein

Sent: Thursday, May 16, 2013 3:36 PM

To: Pierce-Web; Burns-Web; Stump-Web; BitterSmith-Web; Rburns-Web; Utilities Div - Mailbox

Subject: APS Request for Solar Energy Credit Rollback

I sent the below letter to the CEO of APS expressing my concern for their upcoming proposal to roll back the credits owners of solar panels are receiving for producing excess energy back to APS. We owners bought into the Solar Panel program based on APS telling us we can expect to recoup our investment in 6-8 years and now they want to roll back our credits. This is outrageous and we hope the Commissioners will deny their request. My letter to APS is below. Thank you for reading.

Steve Weinstein

Surprise, AZ 85387

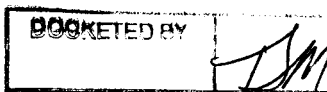
Arizona Corporation Commission  
May 17, 2013

DOCKETED

MAY 24 2013

Donald Brandt, CEO  
APS

Dear Mr. Brandt:



We installed Solar Panels on our residential home back in March of 2010. We refinanced our home to take out cash to purchase the program for \$19,000. We received a rebate from APS which we appreciated and the 30% Federal tax credits. We were told that we would be able to recoup our investment in 6-7 years and we are on target to accomplish that. We really thought we made a good decision.

RECEIVED  
2013 MAY 24 P 1:03  
AZ CORP COMMISSION  
DOCKET CONTROL

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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However, after reading in today's Arizona Republic that APS is getting set to ask the regulators to roll back the energy credits that we produce in excess of our usage, we are very upset and feel that we are being cheated on a program that was sold to us based on credits to our account for excess production going back to APS.

How can you in good faith reduce the credits we are producing after making a major purchase of \$19,000 thus resulting in an electric bill that goes back up similar to what we had before putting Solar Panels on our home?

This seems similar to a big "Scam" on the part of APS and puts all the people who purchased Solar Panels at a financial disadvantage to those who never did make the purchase.

We ask you to reconsider what you are asking the regulators to do or at least "Grandfather" those who already purchased solar panels to the current formula for energy credits.

Sincerely Yours,

Steve Weinstein

cc. REC Solar

\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

Good morning Mr. Weinstein,

This is in respond to your email dated May 16, 2013 in regards to APS request for solar energy credit rollback proposal. I have filed an opinion on your behalf that will be docketed for the record. I wanted to thank you for your comments in this matter.

Sincerely,

Alfonso Amezcua  
1200 W Washington St  
Phoenix, AZ 85007

\*End of Comments\*

Date Completed: 5/21/2013

Opinion No. 2013 - 110722

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Investigator:** Al Amezcua

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

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**Opinion**      **No.** 2013 - 110718

**Date:** 5/20/2013

**Complaint Description:**      08A Rate Case Items - Opposed  
N/A Not Applicable

**First:**

**Last:**

**Complaint By:** Rick

Axelrad

**Account Name:** Rick Axelrad

**Home:**

**Street:**

**Work:** (000) 000-0000

**City:** Surprise

**CBR:**

**State:** AZ      Zip: 85379

**is:**

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**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment

**Contact Phone:**

**Nature of Complaint:**

From: Rick Axelrad  
Sent: Thursday, May 16, 2013 8:22 AM  
To: Utilities Div - Mailbox  
Subject: APS Solar Net Metering Proposal

To whom it may concern,

This is to express my opposition to the APS proposal do change the solar net metering program. The thousands of homeowners who were encouraged to go solar with the expectation of the net metering program to be on-going will have been deceived by APS. At the very least, homeowners who were offered the net metering program should be "grandfathered" to keep the program. Otherwise, going solar would be an incremental expense. I suspect, Arizona's leadership in providing cheap solar energy will be dramatically reduced if the net metering program is altered in the way APS is proposing.

Best Regards,

Rick Axelrad

Surprise, AZ 85379

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Good afternoon Mr. Axelrad,

This is in respond to your email dated May 16, 2013 in regards to APS Solar Net Metering Proposal. I have filed an opinion on your behalf that will be docketed for the record. I wanted to thank you for your comments in this matter.

Sincerely,

Alfonso Amezcua  
1200 W Washington St  
Phoenix, AZ 85007

\*End of Comments\*

**Date Completed: 5/20/2013**

**Opinion No. 2013 - 110718**

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